

## Job Description: Database Engineer

### About Vision

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*Vision is a leading GovTech firm providing market leading software to the public sector throughout the United States. Today, more than 430 cities, towns and counties are part of the Vision family, including marquee customers such as New York City and Washington, DC. As we continue to rapidly grow, we pride ourselves on the intense loyalty of our customer base, more than 50% of which have been with Vision for over 20 years. Learn more at [www.vgsi.com](http://www.vgsi.com).*

### The person we are looking for

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This is the job for you if you enjoy working data management challenges from a variety of different aspects – scale, performance, automation, security, design and support. Our customers operate on the extensive data managed in our systems and they heavily rely upon our data management and performance practices. You will be one of the key reasons why our customers love us.

We are a small organization with big aspirations! We have an established Product Development team but our fast growing business is presenting us with wonderfully new and gnarly challenges.

To be successful in this role, you will need to be willing to build skills that allow you to lead the execution of a team to have the following traits. Contact us if you enjoy challenging these skills every day!

- Results Orientation - operate in a fast-paced, dynamic environment with a focus on generating high-quality results
- Drive and Discipline – lead with a sense of urgency and a proactive, disciplined, and organized approach
- Problem-solver – determine opportunities and threats through comprehensive customer and market analysis and rapidly define our path to product success
- Detail-oriented – proven track record of defining detailed product features and requirements with high ratio of first-time acceptance in the development cycle
- Prioritization – know what is important and focus on the right efforts and activities to drive expected results

### Summary of Role & Responsibilities

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The Product Owner is the technical solution owner for a product and/or products within Vision's Tax and CAMA product portfolio. The product owner deeply partners with product management to understand customer problems/needs and is responsible for translating the prioritized roadmap into clearly understandable, highly actionable, simplified technical requirements in the form of user stories to help development deliver customer value quickly, fully, and with high quality

### Key roles & responsibilities include

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- Own the success of targeted customer upgrades by partnering with product management and engineering to deliver ongoing customer value and achieve business objectives
- Translate the product delivery roadmap to clear, concise, and actionable user stories complete with acceptance criteria that development can execute against
- Operate as scrum master or as the product representative of the scrum team
- Continuously evaluate development results to optimize productivity, efficiency, and quality

- Continuously evaluate development results from sprint to sprint to optimize productivity, efficiency, and quality of releases
- Track usage and product support metrics to balance planned development effort with support escalation work.
- Collaborate with stakeholders to bring the product vision, roadmap, and appropriate areas of technical debt elimination into the product backlog, capturing user needs as user stories, practicing user-centered design concepts
- Manage the product backlog and own the prioritization of upcoming sprints
- Collaborate with the Delivery team and extended teams to ensure the product backlog is visible with prioritized work and ongoing status communicated
- Work closely with the Sales team to develop and execute successful customer management strategies
- Create and maintain appropriate product release documentation for reference by Tech Support and customer facing content development
- Serve as a subject matter expert and product spokesperson for your product portfolio

### Professional experience that can help you succeed

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Can you believe that Woolly Mammoths were still alive when tax bills were first issued? Taxation has existed in various forms since civilization began! The earliest known tax records, dating from approximately six thousand years B.C., were in the form of clay tablets found in the ancient city-state of Lagash, which is in modern day Iraq.

It's amazing, but true! Leading a digital transformation in an industry with that level of maturity requires more than just technical aptitude. It takes creativity, patience, and persistence! Nevertheless, it certainly doesn't hurt to have a wealth of technical experience. Below is a list of experiences that would help you succeed in this role. It's okay if you don't meet each item if you are willing to dig in to the challenges and learn fast!

- 5+ years of experience in a dynamic product owner or product management role
- Deeply technical with the ability to understand technical challenges, make educated trade-offs, and influence architectural decisions
- A sound understanding of enterprise-scale technologies, including applications hosted on the cloud and software as a service (SaaS)
- Adept at developing a relationship with the relevant product and development managers to align the tactical capabilities with the strategic direction
- Strong analytical skills and data driven product decision-making mindset
- Demonstrated ability to influence and lead large, complex projects and initiatives from concept to delivery including defining and driving plans and timelines, weekly deliverables, and solving problems along the way
- Experience with agile software development practices (e.g., scrum, Kanban, Lean Agile) and tools
- Excellent written and verbal communication skills
- Proven ability to influence cross-functional teams without formal authority
- Exceptional written and verbal communication skills
- TRAVEL: this position may require up to 25% of travel, mainly in North America[JH1]
- Bachelor's degree in engineering, business, technology or related field

- Preferred qualifications:
- Certifications: Agile, Pragmatic Management Certification (PMC), Jobs To Be Done, Project Management, Scrum Product Owner
- Experience in partnering with UX teams to design easy, intuitive solutions