

Database Administrator

The mission of Vision Government Solutions is to provide local, county, and state governments with mass appraisal and associated software and services. Vision is a leading provider of mass appraisal (“CAMA”) software and services in the United States with many exciting opportunities for growth.

Position Summary: The MS SQL Server DBA role will be largely responsible for providing operational database services to a tightly knit, dynamic, and evolving organization. We are looking to fill a need to have a highly competent and highly motivated team player in this role. This role will work on-site in the Northborough, MA office.

Principle Responsibilities:

- Owning, tracking and resolving database related incidents and requests
- Fulfilling requests, writing queries, and resolving incidents within SLAs
- Reviewing service related reports (e.g.: database backups, maintenance, monitoring) on a daily basis to ensure service related issues are identified and resolved within established SLAs
- Responding to database related alerts and escalations
- Working with database engineering to come up with strategic solutions to recurring problems

The MS SQL Server DBA role requires a service oriented mentality, a high sense of ownership of the problems and requests assigned, and a focus on managing and resolving issues in alignment with the SLAs. This role will also establish and maintain communication with technology customers to keep them updated with status of their requests, initiate and perform changes on production systems, and proactively escalate any issues that cannot be resolved within the established timeframes.

Position Skills and Abilities:

- Knowledge of database structures, theories, principles, and practices
- Knowledge of reporting and query tools and practices
- Knowledge of indexes, index management, and statistics
- Knowledge of High Availability (HA) and Disaster Recovery (DR) options for MSSQL Server
- Experience working on an operations team
- Experience with Database Administration for MSSQL Server
- Experience in troubleshooting and resolving database problems
- Experience in Performance Tuning and Optimization (PTO), using native monitoring and troubleshooting tools
- Experience with backups, restores and recovery models
- Experience in implementing operational automation using scripts
- Experience working with Windows server, including Active Directory and proper disk configurations
- Good communication and documentation skills

Preferred candidates would also meet the following criteria:

- CS Degree or equivalent experience



Vision is an Equal Opportunity Employer. All qualified persons are encouraged to apply.